



*Karen Hartnell - Pet Portrait and Wildlife Artist*  
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## **Portrait Commissions Price Guide**

**The prices on page 2 are a guide and can vary depending on the commission required and the work involved.**

To help me to give you a quotation, please provide as much information as possible, ideally:

- Medium required (watercolour, graphite pencil, or acrylics)
- Head-only portrait or full-body
- Backgrounds: extra background work will increase the price accordingly.
- Paper size
- Date required (if applicable, and subject to waiting list space)
- If you have the photos to hand, I will be happy to look at these.

If you have a fixed budget I can advise on the kind of commission I can produce for that price. Sometimes you may have a photo where an ear or a paw may have been cut out of shot, and I can add these into the portrait if sufficient reference photos are provided.

## **Important Information and Terms**

**Once you are happy with your quotation, a 50% deposit is required to secure your booking and to allow me to start the work** - bookings are not held until this has been paid. The balance will be due upon final approval of the portrait. I have had to implement a deposit system to protect my business due to non-payers and time wasters.

**The cost for postage and packing is £7.50** (this cost is not included in the price guides). Artwork is sent by Royal Mail's Special Delivery next-day, fully insured service (guaranteed to arrive by 1pm next-day Mon-Fri), in a board-back envelope or similar and will need to be signed for. I will provide you with tracking information which you can then view on Royal Mail's website. A guaranteed next-day Saturday delivery option is available at extra cost, if required. Overseas commission postage is charged at the applicable rates for sending to your destination by a similar service.

**Commissions are supplied unmounted and unframed.**

**Cancelling a commission:** If cancelling before I have started the work, please could you let me know as soon as possible and your deposit will be refunded. If you cancel after I have started work, your deposit will not be refunded.

I will contact you before commencing your portrait to make sure that you are happy for me to start at that particular time.

If you have a portrait booked and can no longer go ahead with it for any reason, please let me know as soon as possible. I have to plan my work, and could end up turning people away that I might otherwise be able to fit in.

**Commissioned art work is custom-made, therefore, refunds cannot be given once you have given final approval.**

Email [karen@portraitsofpets.co.uk](mailto:karen@portraitsofpets.co.uk) or [portraitspets@aol.com](mailto:portraitspets@aol.com) for a no-obligation quotation

## Price Guides

The following prices are a guide for pet portraits, based on a head portrait, plain background. I can tailor a quote to your specific requirements such as full body portraits, additional background work, etc. I do undertake Wildlife commissions also.

The most popular sizes are listed below, but I am happy to quote other sizes on request.

<b>Watercolour Painting or Graphite Pencil</b>			
<b>Paper Size</b>	<b>1 Pet</b>	<b>2 Pets</b>	<b>3 Pets</b>
A5 (8.3" x 5.8" / 210 x 148 mm)	£80	£100	-
A4 (11.7" x 8.3" / 297 x 210 mm)	£125	£150	£175
14" x 10"	£150	£180	£210
A3 (16.5" x 11.7" / 420 x 297 mm)	£185	£225	£265
A2 (16.5" x 23.4" / 420 x 594mm)	£275	£325	£375

<b>Acrylic Painting</b>			
<b>Paper size</b>	<b>Canvas board size</b>	<b>1 Pet</b>	<b>2 Pets</b>
A5 (8.3" x 5.8" / 210 x 148 mm)	8" x 6" / 203 x 152mm	£85	
A4 (11.7" x 8.3" / 297 x 210 mm)	12" x 10" / 304 x 254mm	£150	£200
14" x 10"	-	£200	£250
A3 (16.5" x 11.7" / 420 x 297 mm)	16" x 12" / 406 x 308mm	£250	£300
A2 (16.5" x 23.4" / 420 x 594mm)	-	£350	£400

*My acrylic paintings are painted on either heavyweight watercolour paper (535gsm) or canvas board (a thick card board with canvas wrap). Please specify paper or canvas board when requesting a quotation.*

## The Commission Process

Ideally, please give me as much notice as you can if you require a portrait by a specific date, and I will confirm at the time of providing a quotation if this time frame is achievable. I can sometimes fit in last-minute work, but this does depend on my current work load.

I will email you a quotation based on your portrait needs. Once you have received your quotation, if you wish to go ahead with a booking, a 50% deposit is required. This will secure your booking and enable me to start the work. If the work isn't required for a specific date, I will give you an estimate of when I think I will likely be able to start the portrait and I will update you closer to the time to confirm this, so that you will have an idea of when it will be ready.

Once the art work is ready for approval, a scan/photo of it will be emailed to you. If you require any adjustments to the work, these will be done and then a revised scan/photo emailed to you for re-approval.

Once approved, payment of the balance outstanding will be required. See '**Payment Methods**'.

Art work is only dispatched once payment has been received in full.

Your deposit will only be refunded if you cancel your booking before I have started work on your portrait.

Email [karen@portraitsofpets.co.uk](mailto:karen@portraitsofpets.co.uk) or [portraitspets@aol.com](mailto:portraitspets@aol.com) for a no-obligation quotation

## **Photo Requirements**

There are a few pointers regarding photographs for me to capture the best likeness of your pet: the better the photo quality, the more details I can get into your portrait.

The main features for detail are the eyes, the windows of the soul! Ideally, they should be clearly visible in images.

Photos should be clear and in focus. A natural light source on the pet's face shows up detail and colour better than photos taken using a flash. Ideally, take the photos outside rather than indoors.

The larger resolution photo size you have, the better. This shows up the finer details when enlarging, rather than pixelating.

Low resolution images and cropped photos are not the best to work from as the image resolution can be below ideal and photos tend to pixelate, losing important detail in the eyes, etc. If this is the only photo you may have, then I will obviously do my best from the image provided. I will be happy to offer any advice on images you have.

**Smart phone cameras:** Indoor or poor light photos can be difficult to work from as the subject can appear very dark/flat, with very little in the way of contrast and detail visible. I do try and get as much detail as I can if this is the only source of photos you have.

Please remember that I only have the photo to work from, I don't know the pet so, for example, if the eye area looks black on the photo that is all I will be able to see. I do try and put in more than I can see if the image requires it, such dark areas in photos that may look a solid black in an image.

## **How to Send Your Photos**

Please email me any images you wish me to look at. I can advise which would be the best to work from if you have a selection.

I will always confirm when I have received photos, so if you don't hear back from me I've likely not received them - this can happen when sending large file sizes by email. Alternatively, you can send photos via WeTransfer <https://www.wetransfer.com> an easy to use site for sending large file sizes / multiple large files. You will usually receive an email notification when the files have been successfully uploaded and again when they have been downloaded by myself.

## **Two or More Pets in a Painting**

If you want a painting with two or more pets in it, then don't worry too much about trying to get them to sit together for a photograph. Separate similar images can be put together to create a portrait, either as 'floating' headshots or side-by-side.

## **Payment Methods**

Payment for the deposit and balance can be made by cheque, credit/debit card (via Paypal) or Paypal. Paypal is the company I use to handle my online card payment transactions, it is a free and secure service and you don't need to have a Paypal account. The invoice has details of how to pay, and will be emailed to you via Paypal for both deposit and balance payments.

If you are new to paying using a credit or debit card with Paypal, the easy-to follow instructions will guide you through the check-out process, similar to any online store.

## **Overseas Addresses**

I am happy to accept overseas commissions. Please contact me for a quotation, which will be calculated based on airmail costs and the current exchange rate. Payment via Paypal only.

**If you have any other questions about the commission process, please let me know**

**karen@portraitsofpets.co.uk**  
**portraitpets@aol.com**  
**portraitsofpets.co.uk**

## Hand-painted Bespoke Plaques and Dog Crafts

A recent addition to my commissions are hand-made dog craft items. Various breeds available as well as personalised options.

Full details of products and how to order can be viewed in my online art and craft shop here:  
<https://portraitsofpets.co.uk/shop/>

